

**AGENDA**

**Provider Relations Advisory Committee Meeting  
Board of Governors**

Wednesday, November 20, 2024, 9:30 A.M.

Lobby Conference Room 100, 1055 West 7<sup>th</sup> Street, Los Angeles, CA 90017

Members of the Committee, staff and the public can attend the meeting in person at the address listed above. Public comment can be made live and in person at the meeting. A form will be available at the meeting to submit public comment.

**To listen to the meeting via videoconference please register by using the link below:**

<https://lacare.webex.com/lacare/j.php?MTID=mc741073a71eee06cecfb45079221e8b8>

**To listen to the meeting via teleconference please dial: +1-213-306-3065**

**Meeting Number: 2485 422 2711 Password: lacare**

**Teleconference Sites**

**Richard Ayoub**

Project Angel Food  
922 Vine Street, Los Angeles, CA 90038

**Hector Flores, MD**

1720 E. Cesar Chavez Avenue  
Los Angeles, CA 90033

**David Topper**

3828 Delmas Terrace  
Culver City, CA 90232

**Michelle Tyson, MD**

Call The Car  
21950 Copley Drive, Diamond Bar, CA 91765

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Committee appreciates hearing the input as it considers the business on the Agenda.

The process for public comment is evolving and may change at future meetings.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to BoardServices@lacare.org.

All votes in a teleconferenced meeting shall be conducted by roll call.

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Welcome

George Greene, Esq., *Chair*

- 1. Approve today’s Agenda *Chair*
- 2. Public Comment *(Please read instructions above.)* *Chair*
- 3. Approve August 21, 2024 Meeting Minutes *Chair*
- 4. Chairperson’s Report *Chair*

5. Chief Executive Officer Report

John Baackes  
*Chief Executive Officer*

**Committee Issues**

6. L.A. Care's Provider Portal Preview

Geoffrey Paul Vitrano  
*Lead Executive Owner Innovation & Implementation*

7. Participating Physician Group (PPG) Scorecard and  
Internal Performance Metrics

David Kagan  
*Senior Medical Director, Direct Network*  
Acacia Reed  
*Chief Operating Officer*

8. Open Forum

*Chair*

ADJOURNMENT

*Chair*

**The next Committee meeting is scheduled on February 19, 2025 at 9:30 AM**

and may be conducted as a teleconference meeting.

The order of items appearing on the agenda may change during the meeting.

THE PUBLIC MAY SUBMIT COMMENTS TO THE PROVIDER RELATIONS ADVISORY COMMITTEE BEFORE DISCUSSION OF EACH ITEM LISTED ON THE AGENDA BY SUBMITTING THE COMMENT IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO [BoardServices@lacare.org](mailto:BoardServices@lacare.org). Please follow additional instructions on the first page of this Agenda.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

NOTE: THE PROVIDER RELATIONS ADVISORY COMMITTEE MEETS QUARTERLY ON THE 3<sup>RD</sup> WEDNESDAY AT 9:30 AM. AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION AT <http://www.lacare.org/about-us/public-meetings/board-meetings> and by email request to [BoardServices@lacare.org](mailto:BoardServices@lacare.org)

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at 1055 W. 7<sup>th</sup> Street, Los Angeles, CA, in the reception area in the main lobby or at <http://www.lacare.org/about-us/public-meetings/board-meetings> and can be requested by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats - i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.